



NEWSLETTER

## Regional Office for Capacity Building for the World Customs Organization

**2022/Q1**

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Europe

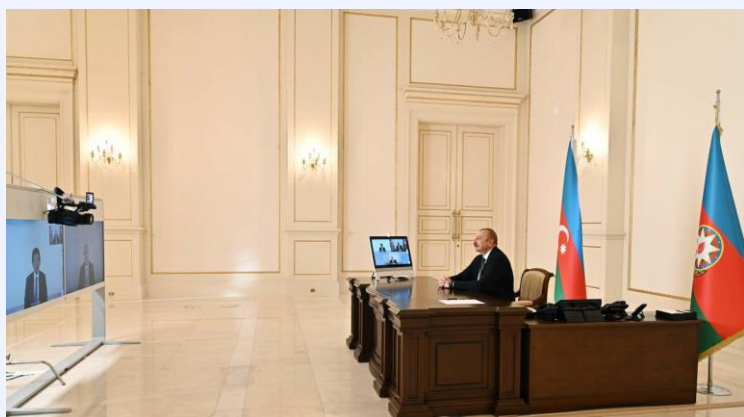
## RELATIONS BETWEEN WCO AND AZERBAIJAN DEVELOP DYNAMICALLY



28 January 2022



From 28 to 30 January 2022, at the invitation of the Chairman of the State Customs Committee of the Republic of Azerbaijan, Mr. Safar Mehdiyev, the Secretary-General of the World Customs Organization (WCO) Kunio Mikuriya attended a celebration in Baku to mark the 30th anniversary of the establishment of the Azerbaijan Customs Service. President of the Republic of Azerbaijan, H.E Ilham Aliyev has received WCO Secretary General Kunio Mikuriya.

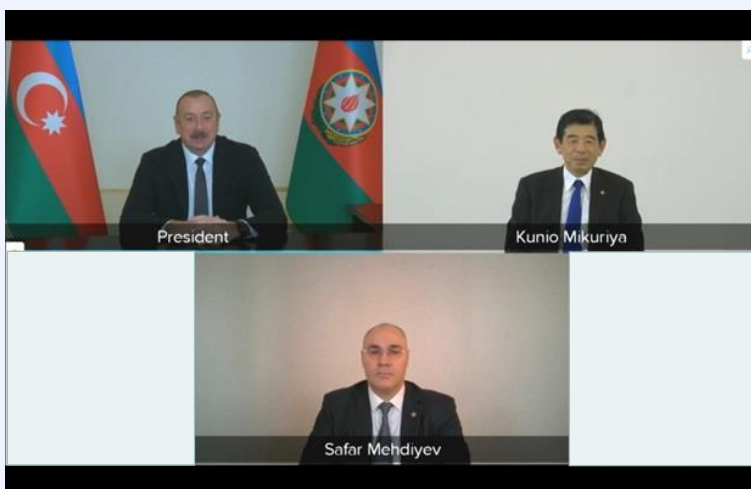


Hailing the fruitful cooperation between Azerbaijan and the World Customs Organization and the organization's support for the country, President Ilham Aliyev recalled with pleasure previous meetings and discussions he held with Kunio Mikuriya. President Ilham Aliyev hailed the fact that the cooperation with Azerbaijan has always been in the focus of attention of the World Customs Organization's Secretary-General, pointing out that the organization's valuable recommendations and advice contributed to the development of this sector in the country. President Ilham Aliyev noted new opportunities

for cooperation in the region after the end of the conflict between Armenia and Azerbaijan.

Secretary-General Kunio Mikuriya expressed satisfaction with his visit to Baku ahead of the 30th anniversary of the establishment of the customs service in Azerbaijan and congratulated President Ilham Aliyev on the growing role of the country in the region and across the world. Emphasizing that his organization will continue to support customs reforms in Azerbaijan, he noted that Azerbaijan had become a center of regional development and transport hub. Dr. Kunio Mikuriya said that the stability in the South Caucasus region had created favorable opportunities for the development of regional cooperation, people-to-people contacts and transport links. The sides exchanged views on prospects for developing cooperation between Azerbaijan and the World Customs Organization.

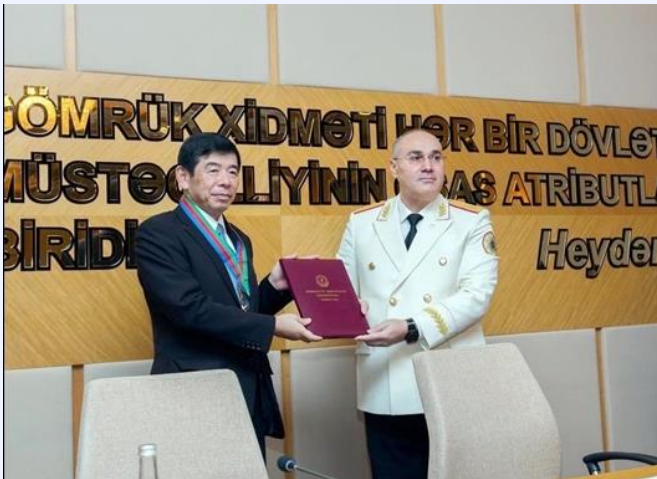
Secretary General Mikuriya took the opportunity to meet with other political leaders while in Azerbaijan, including the Prime Minister, Mr. Ali Asadov, and the Minister of Foreign Affairs, Mr. Jeyhun Bayramov, with a view to exploring further avenues for cooperation. In addition, he gave a special lecture at ADA University on the growing role of Customs in ensuring sustainable trade in the post-pandemic era and visited the WCO Regional Office for Capacity Building to review its recent activities.





## The 30th Anniversary of the Establishment of the Customs Service in Azerbaijan

On 30 January 2022, a solemn ceremony on the occasion of the 30th anniversary of the establishment of the Customs service in Azerbaijan and the professional holiday of Customs officers was held at the State Customs Committee of the Republic of Azerbaijan (SCC). The Secretary General of the World Customs Organization Kunio Mikuriya also attended the anniversary ceremony.



Before the ceremony, WCO Secretary General Dr. Kunio Mikuriya and Chairman of the State Customs Committee of the Republic of Azerbaijan, Mr. Safar Mehdiyev visited the Alley of Honors to pay tribute to the architect and founder of the modern independent state of Azerbaijan, national leader Heydar Aliyev.

At the ceremony, Dr. Kunio Mikuriya was awarded the "Order of Friendship" by the Order of President H.E Ilham Aliyev for his services in the development of cooperation between the State Customs Committee of the Republic of Azerbaijan and the World Customs Organization. At the same time, Dr. Kunio Mikuriya

was awarded the Jubilee Medal of the Republic of Azerbaijan "30th anniversary of the State Customs Committee of the Republic of Azerbaijan (1992-2022)."

Then the Chairman said that President Ilham Aliyev, as in every field, always focuses on further improving the customs system in all areas and as a result, Azerbaijan Customs Service has been developing dynamically in recent years and is confidently advancing as an exemplary organization that meets international standards by implementing new, modern projects.

With stressing "I always cite the experience of Azerbaijan Customs Service in customs reform for the Eurasian region", Dr. Kunio Mikuriya congratulated the Customs officers on their professional holiday and noted that the 30-year activity of the State Customs Committee of the Republic of Azerbaijan was highly appreciated by the WCO member administrations.

The Secretary General also stressed the success of the Azerbaijan Customs during his tenure as Vice-Chair for the WCO Europe Region, and expressed confidence in further development of cooperation. Mr. Safar Mehdiyev spoke with satisfaction about the fruitful relations between the WCO and Azerbaijan Customs Service and thanked for the support provided to the development of the Azerbaijan Customs Service in various fields within this cooperation.





## Secretary General of the World Customs Organization Dr. Kunio Mikuriya Visited ROCB



During the meeting, Mr. Eser Çengel, Director of the ROCB Europe, welcomed the WCO Secretary General and gave preliminary information about the strategy and directions of ROCB Europe. Then the Executive Officer of the ROCB Europe, Mr. Mirhasan Seyidzade, made a detailed presentation on the activities and ongoing work and updates by the ROCB Europe.

After the presentation, Dr. Kunio Mikuriya thanked for the warm welcome, praised the work of the ROCB Europe as an important structure in the customs community, and noted the importance of the institutional development of ROCB Europe.



In order to participate to the ceremony for 30th anniversary of the establishment of the Azerbaijan Customs Service, at the invitation of the Chairman of the State Customs Committee (SCC) of the Republic of Azerbaijan, Mr. Safar Mehdiyev, the WCO Secretary General, Dr. Kunio Mikuriya paid a visit to Baku, Azerbaijan from 28 to 30 January 2022.

In accordance with the program of the visit, Mr. Mikuriya visited the Regional Office for Capacity Building for the World Customs Organization Europe Region (ROCB Europe) on 29 January 2022. A meeting was held with the participation of the WCO Secretary General, representatives of the SCC of the Republic of Azerbaijan and the ROCB Europe.



After the meeting, Secretary General became acquainted with the technical capabilities and infrastructure of the ROCB Europe.





## Protocol on Cooperation Signed between the ROCB Europe and CARICC

The Regional Office for Capacity Building for the World Customs Organization Europe Region (ROCB Europe) cooperates with a number of international and regional organizations, including the Central Asian Regional Information and Coordination Centre (CARICC) which is based in Almaty, Kazakhstan as part of its institutional development activities, as well as in the preparation and holding of regional events in which it organizes and participates. In recent times, several international seminars, trainings and meetings were held online with the participation of experts from the CARICC with respect to the COVID-19 pandemic.

In order to further develop the already established working relationship between the ROCB Europe and CARICC and get acquainted with the technical and infrastructural capabilities of the ROCB Europe, a delegation from the CARICC, headed by Director of CARICC Major General Mr. Mirolizoda Rustam AZIZ, visited the ROCB Europe premises on November 28, 2021 upon the invitation of Mr. Eser ÇENGEL, Director of the ROCB Europe.

During the visit, a meeting was held between

the ROCB Europe and CARICC delegations, both organizations briefed on their activities and explored the ways for further collaboration. In the presentation made by the Executive Officer of ROCB Europe, Mr. Mirhasan Seyidzade, detailed information was given about the strategic framework and infrastructure opportunities of the ROCB Europe. Information was provided on the regional events held, the working principle of the platforms (such as e-Training and Analytics) on web site of ROCB Europe using the opportunities of information technology presented for Member Administrations and other stakeholders. It was also stated that the Cargo and Container Training Center is located at the ROCB Europe premises and intended for providing training for front-line customs officers on cargo and container control matters both theoretically and practically.

After the exchange of views on long-term plans for deepening future cooperation between the ROCB Europe and CARICC, a bilateral protocol reflecting the prospects for strengthening cooperation was signed. The meeting ended with the awarding of Executive Officer of the ROCB Europe, Mr. Haji HAJIYEV with a commemorative medal by CARICC for the development of international cooperation between these organizations.





**296**

Customs officers from

**30****WCO Member  
Administrations  
represented in the  
Webinar**

## Webinar on “International Drug Trafficking: Area of Distribution and Current Transport Channels”

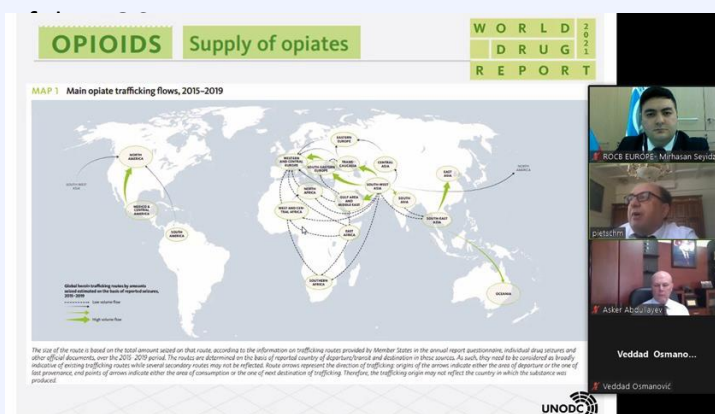
On March 3, The Regional Office for Capacity Building (ROCB) for the World Customs Organization (WCO) Europe Region, in close cooperation with United Nations Office on Drugs and Crime (UNODC), UN Office on Drugs and Crime (UNODC), Counter Narcotics Training Academy (NEA), Central Asian Regional Information and Coordination Centre (CARICC), OSCE Programme Office in Bishkek and State Customs Committee of the Republic of

Azerbaijan, organized a webinar on "International Trafficking in Narcotic Drugs and Psychotropic Substances: Distribution Areas and Existing Transport Channels". The webinar, attended by 296 representatives of Customs Administrations of 30 countries represented in the WCO Europe Region, was intended to improve knowledge and expand close cooperation in the field of drug trafficking, to draw attention to existing and potential problems in the region and to unite efforts in the fight against smuggling. Deliberations also focused on international drug trafficking, area of distribution, current transport channels, new, unusual and possible means and methods of drug smuggling as well as the latest achievements, best practices, challenges and future developments in the above areas. In his opening remarks, Mr. Eser ÇENGEL, Director of the ROCB Europe mentioned ROCB Europe as a capacity building center in the region, implements appropriate support measures for the customs services of Member Administrations, taking into account their needs. It was noted that the interest in the webinar on "Priorities for strengthening international cooperation in the fight against smuggling", which took place in March last year, is one of the main factors in holding today's webinar. Speaking in the webinar, Deputy Chairman of the State Customs Committee Askar ABDULLAYEV spoke about the importance of the webinar and noted that despite the COVID-19 pandemic, the drug situation in the world and in the region has become more complicated, according to reports released by relevant UN agencies. Mr. Mirhasan SEYIDZADE, Executive officer of ROCB Europe, spoke about the activities



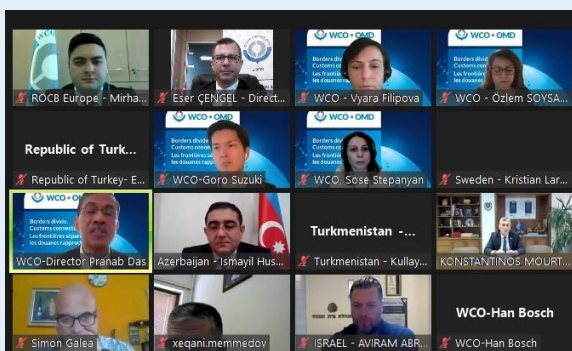
to develop and strengthen international cooperation, the importance of interaction and regional discussions in the fight against drug trafficking.

Then expert of United Nations Office on Drugs and Crime (UNODC), Dr. Thomas PIETSCHMANN, made a presentation on “An overview of drug trafficking before, during and in the aftermath of the COVID-19 pandemic at the regional and global level”, expert of Counter Narcotics Training Academy (NEA), Mr. Mehmet Fatih UÇAR made a presentation on “Operation Bataklik” which is an operation to fight against money laundering and proceeds of crime from drug trafficking, under



the title of best practices”, expert of Central Asian Regional Information and Coordination Centre (CARICC), Ms. Tatiana EVDOKIMOVA made a presentation on “International drug trafficking-the latest trends in the fight drug trafficking”, expert of OSCE Programme Office in Bishkek, Ms. Dinara BEKIEVA made a presentation on “Current situation of the illicit drug trafficking in the Kyrgyz Republic and trends of its development”. Speaking at the plenary session on "Achievements in combating drug trafficking", Mr. Masum RASULOV, Head of the General Department of Intelligence and Investigation of the State Customs Committee of the Republic of Azerbaijan, mentioned that as a result of decisive measures taken to prevent these attempts, in 2021, 55 cases of illicit trafficking in drugs, psychotropic substances and their precursors were revealed.

## WCO Online Regional Workshop on E-Commerce for the WCO Europe Region Broadens Knowledge



An Online Regional Workshop on “Cross-Border E-Commerce” that aimed at sensitizing Customs Administrations of the Europe Region about the World Customs Organization (WCO) E-Commerce Package, including the Framework of Standards on Cross Border E-Commerce (E-Commerce FoS), and the steps needed for its implementation, as well as to promoting regional cooperation for Customs Administrations of the WCO Europe Region was held from 24 to 28 January 2022. The WCO, in close cooperation with the Regional Office for Capacity Building for the World Customs Organization Europe Region (ROCB Europe), delivered the workshop for 100 Customs officers representing 37 Customs Administrations of the WCO Europe Region, as well as from designated postal operators from Europe, shared their experiences, along with information and insights provided by workshop facilitators and speakers from the Universal Postal Union, the Global Express Association, the Organisation for Economic Cooperation and Development, Alibaba Cainiao, Amazon and DHL.



During various workshop sessions, the facilitators provided detailed explanations of the 15 standards of WCO E-Commerce FoS and the tools available to support their implementation. Each session benefitted from presentations by Members, partner international organizations and private sector entities. Members and stakeholders shared practical examples of E-Commerce FoS implementation in areas such as use of Advance Electronic Data, data exchange with postal operators, simplified procedures for low-value shipments, and revenue collection, including valuation and Post-Clearance Audit. Other interesting topics discussed were cooperation with stakeholders, such as marketplaces and fulfilment centers, expanding the concept of Authorized Economic Operator (AEO) to e-commerce stakeholders, and the use of advanced technologies.



## 17th Global Meeting of the Regional Entities established by the WCO Members and the Council Vice-chairs' Offices

The Global Meeting of the Regional Entities established by the WCO Members and the Council Vice-chairs' Offices held its 17th Session on 17-18 February. The 17th Global Meeting was chaired by Mr. Larry Liza, Director of ROCB East and South Africa and was attended by over 140 delegates representing Vice-Chair offices (VCOs), Regional Offices for Capacity Building (ROCB), Regional Intelligence Liaison Office (RILO), Regional Training Centers (RTC), Regional Dog Training Centers (RDTC), Regional Customs Laboratories (RCL) and host Administrations of regional entities.



In his speech, Mr. Eser ÇENGEL, Director of the ROCB Europe, spoke about the results of the 11th meeting of the WCO regional structures for the European region, which was held in Kyrgyzstan on October 11-16, 2021. He noted that at the meeting, representatives of Regional Training Centers evaluated their activities, exchanged views on the challenges they face, and as a result of discussions agreed to develop a joint action plan for the coming years.

He also informed that at the initiative of the ROCB Europe, RTCs have identified areas of specialization and provided training support to each other on these topics. Mr. Eser ÇENGEL then spoke about the importance of increasing the number of meetings within the physical and working groups of RTCs, as well as the use of new technologies and systematization, and suggested that ROCBs be involved in the accreditation process of trainers by the WCO.



Mr. Mirhasan SEYIDZADE, Executive Officer at the ROCB Europe, made a presentation on ROCB Europe and its activities for 2021/2022. He mentioned that The ROCB Europe is functioning in the context of its Strategic Framework which is also in line with the WCO's Strategic Plan as well as its regionalization approach. Mr. Seyidzade reported that in the period April 2021 / January 2022, the ROCB Europe involved a total of 24 events. He also stressed importance of new engagements that the ROCB Europe established with the UNODC, CARICC, NEA and OSCE to enhance ties and communication between the organizations and build cooperation to promote and carry out possible joint activities.

During the course of interactive discussions over two days, the meeting addressed a range of issues of common interest, such as latest the development of tools that support strategic human resource management, including the WCO Guide to Managing Customs' Human Capital through Crises and Beyond and the WCO Learning and Development Evaluation Tools. The participants also exchanged views and supported the recently developed WCO Middle Management Development (MMD) Training Programme. The Global Meeting was also informed by the competent WCO Directorates and units about recent developments in their work areas, primarily focusing on areas that impact CB activities and the work of the regional entities.

The Global Meeting elected Mr. Norikazu Kuramoto, Director of ROCB AP, as the Chairperson and Mr. Ulugbek Tadjiev from Uzbekistan Customs Service as the Vice-chairperson of the next 18th Global Meeting.



## Meeting Between ROCB Europe and French Customs Service on Way Forward for Expanding Cooperation

In today's highly competitive and globalized world, great achievements are possible only through the constant updating and expansion of knowledge and experience. To this end, Regional Office for Capacity Building for the World Customs Organization Europe Region (ROCB Europe) and French Customs Service, Member Administration of WCO Europe Region, held a meeting on March 31, in order to evaluate the possibility and tentative way forward for expanding cooperation, including but not limited to organizing joint events, collaborating on trainings and build environment for exchange of experience.



During the meeting, the importance of organizing effective and useful trainings for Customs officials of the Customs Administrations in the WCO Europe Region with a view to increasing knowledge and skills as well as professional competency was highlighted.

Mr. Eser ÇENGEL, Director of ROCB Europe mentioned the role of ROCB Europe in identifying common issues in the Region for implementation of new initiatives and providing seminars, workshops, or direct consultancy to address issues.

Mr. Mirhasan SEYİDZADE, Executive Officer at ROCB Europe, spoke about the contribution of the participation of experts of French Customs Service in events.

Ms. Edwige PRESLE-WEISS, Customs Attaché of French Customs Service, assessed possible prospects for future cooperation and stressed the importance of developing

bilateral relations. She mentioned it would be possible to include experts from French Customs Administration to participate the events.

It was also noted at the meeting that in order to increase the level of knowledge and professional skills, consistent measures are being taken to further improve the organization of capacity building activities and build it in terms of modern requirements by ROCB Europe.



## The Bilateral Meeting Between ROCB Europe and CARICC



On March 15-16, 2022, with the invitation of the Central Asian Regional Information and Coordination Centre for Combating Illicit Trafficking of Narcotic Drugs, Psychotropic Substances and their precursors (CARICC), the delegation of the Regional Office for Capacity Building for the World Customs Organization Europe Region (ROCB Europe) visited the CARICC in Almaty, Kazakhstan.

During the visit, a bilateral meeting was attended by Major General Mirolizada Rustam Aziz, the director of CARICC, the chiefs of the leading departments of the CARICC, the authorized representative of the Ministry of Internal Affairs, the delegation led by Eser Çengel, the director of the ROCB Europe. The main purpose of the meeting is to expand the cooperation between CARICC and ROCB Europe, to inform about the infrastructure opportunities and expert resources of CARICC, to discuss the provisions of the Protocol (signed in Baku on 29.11.2021) on the expansion of joint cooperation between CARICC and ROCB Europe.



After the welcoming speech by Mr. Mirolizada Rustam Aziz, informative presentations were presented on the work of the center's specialized departments. In turn, Mr. Eser Çengel, informed about the activities of ROCB Europe with emphasizing that experts of CARICC always make informative and relevant presentations at the webinars organized by ROCB Europe and noted the rapid development of cooperation between the organizations.

During the meeting, the head of both organizations expressed their opinions about the use of the infrastructural capabilities of these organizations and continuation sustainable cooperation at national and regional levels. They also emphasized the necessity of exchanging training information and progress reports which can be useful for Customs administrations and component authorities of CARICC and ROCB Europe.





## WCO National Training Workshop on Customs Valuation was held for Moldova Customs



The World Customs Organization (WCO), with the support of a WCO-accredited expert trainer from Germany, has successfully completed a Customs Valuation workshop for the benefit of the Customs Service of the Republic of Moldova. The WCO National Training



Workshop on Customs Valuation was held virtually from 14 to 18 March 2022 with the participation of 29 Customs officers from different units within the Customs Service of the Republic of Moldova. The five-day virtual Workshop was organized by the WCO, with the support of the Customs Cooperation Fund of Germany and technical support by

the Regional Office for Capacity Building for the World Customs Organization Europe Region (ROCB Europe). In her opening remarks, the Head of the Customs Valuation Unit of the Moldova Customs Service, Ms. Maria Birca, welcomed participants and expressed her hope that the Workshop would further enhance their knowledge and understanding of the principles of the World Trade Organization Customs Valuation Agreement.

During Workshop, participants delved deeper into different aspects of Customs valuation including the practical application of the transaction value method along with the related adjustments and the alternative valuation methods. The Workshop also comprised an introduction to the tools and instruments developed as part of the WCO Revenue Package. In addition, participants were given an opportunity to examine and discuss practical case studies and specific valuation issues encountered in their daily work.

## The WCO Conducted a Comprehensive Single Window and Data Model Workshop in Uzbekistan

Within the framework of the Global Trade Facilitation Programme (GTFP), funded by the Swiss State Secretariat for Economic Affairs (SECO), the WCO conducted a comprehensive Single Window and Data Model Workshop in Uzbekistan from 21 to 25 March 2022. The Workshop followed up on the online dialogue held in November 2021. As part of this mission, the WCO experts examined the current status of Uzbekistan's Single Window system (a unified platform for the processing of certificates and permits by the competent authorities) at Uzbekistan's largest Customs Office, "Ark Bulak", in Tashkent. The State Customs Committee (SCC) shared information on the further development of Uzbekistan's Single Window system with a view to incorporating all the country's Customs procedures into it.



The WCO experts shared with the SCC the experiences of Nigeria and Indonesia in implementing Single Window systems, presented the WCO Data Model (DM), and invited participants to undertake



a mapping exercise of Uzbekistan's national datasets by utilizing the mapping tool of the WCO DM App. This exercise was designed to build the SCC's capacity for ensuring alignment of its Single Window with the international standard in this respect, namely the WCO DM. The WCO experts made a number of recommendations based on the Workshop outcomes. These included enhancing the Single Window system's electronic data exchange capability, finalizing the WCO DM mapping exercise, and developing My Information Packages (MyIPs) and sharing them with global stakeholders through the WCO's MyIP repository.



## The internship of students of the Academy of the State Customs Committee of the Republic of Azerbaijan continues successfully in ROCB Europe

The internship of students who will graduate from the bachelor's degree in 2021-2022 of the specialty "Economics" of the Faculty of Customs of the Academy of the State Customs Committee of the Republic of Azerbaijan in ROCB Europe continues successfully. The main purpose of the internship is to strengthen the theoretical knowledge of the students, to provide information about new technologies and working



methods depending on their specialization profiles and characteristics, and also to gain business, organizational and technological skills. During the internship, students were acquainted with the activities of the ROCB Europe and executive officer at ROCB Europe gave detailed information about the working principle of the Office. Students who gain experience in their field of study are also acquainted with the existing work processes in the Office and gain basic professional skills in certain areas. In the internship program developed by ROCB Europe, experienced office staff taught students the goals, principles of the World Customs Organization and its role in the organization of customs and its strategic plan, the expansion of international cooperation in the field of customs, as well as the stages of development and prospects of cooperation between the Republic of Azerbaijan and the WCO brought to attention. It is also mentioned that the role of the ROCB is to co-ordinate Customs

capacity building activities in the region to promote and support the implementation of the objectives of the WCO at a regional level.

During the training organized by the ROCB Europe, students were provided with relevant information about container transportation, its history, types of containers, specifications, markings, international turnover, offenses committed in the use of containers in the illegal transportation of smuggled goods. Mr. Haji HAJIYEV, Executive officer at ROCB Europe, informed students about the Cargo and Container Training Center, operating at the ROCB Europe premises, started hosting cargo and container trainings on October 18, 2016. At a time when the role of containers in international freight transportation has increased significantly, the customs officers of the Member Administration of WCO Europe region are regularly trained on both cargo and container control, both theoretically and practically, in order to ensure the safe and fast transportation of cargo. The students, in turn, said they were satisfied with the internship and that the internship could have a positive impact on their future careers.

## Descriptive statistics used for data visualization: “ROCB Europe Analytics”



The ROCB Europe has developed and designed ROCB Europe Analytics, a database which includes substantial information about customs, trade and economy as well as indices encompassing all the Members in the WCO Europe Region. The platform includes data compiled from publicly available

resources from the WCO, the World Bank and World Economic Forum. ROCB Europe Analytics presents two tabs, namely ‘Dashboard’ and ‘Figures & Indicators’ which then breaks down to sub-tabs including data on ‘Customs’, ‘Trade & Economy’ and ‘Indexes’.



### ROCB Europe Analytics:

<https://analytics.rocb-europe.org/>

### ROCB Europe Analytics Information Note:

<https://rocb-europe.org/uploads/1/rocb-europe-analytics-info-note.pdf>

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The newsletter is also available on the ROCB Europe web site. For additional information and recent updates, please visit [rocb-europe.org](http://rocb-europe.org).

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