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## REGIONAL OFFICE FOR CAPACITY BUILDING FOR THE WORLD CUSTOMS ORGANIZATION EUROPE REGION

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No: 2021/2

Baku, 15 January 2021

### Dear Director General,

I have the honor to present my compliments on behalf of the Regional Office for Capacity Building for the World Customs Organization Europe Region (ROCB Europe) and I sincerely wish well-being in these challenging times due to Covid-19.

By way of this letter, I would like to submit new initiatives taken by the ROCB Europe to your consideration and possibly making benefit of resources provided.

In this context, it is my pleasure to inform that ROCB Europe has developed and designed **ROCB Europe Analytics**, a database which includes substantial information about customs, trade and economy as well as indices encompassing all the Members in the WCO Europe Region. The platform includes data compiled from publicly available resources from the WCO, the World Bank and World Economic Forum.

ROCB Europe Analytics presents two tabs, namely 'Dashboard' and 'Figures & Indicators' which then breaks down to sub-tabs including data on 'Customs', 'Trade & Economy' and 'Indexes'. The platform, which is available for reviewing on a test page at <http://173.212.249.94:8000/>, is presented to your consideration and projected to be launched online by integrating into ROCB Europe web site on **1 March 2021**.

On the other hand, as Covid-19 pandemic brought hardships with respect to in-place and practical trainings on customs knowledge, virtual tools has become even more important. In that sense, ROCB Europe established an **e-Training Section** on the its web site. This newly added section which could be visited at <https://rocb-europe.org/e-training> includes WCO materials in a variety of topics both in English and Russian languages as well as visual trainings by the ROCB Europe that will be scaled up in time.

As user credentials are needed to access e-Training, ROCB Europe will register customs officials whose name, title and contact information is received through the respective Contact Point for Capacity Building of WCO Europe Member Administrations.

In that regard, I would be grateful if you nominate your contact point or update the information of your contact point, if deemed necessary. Most recent contact point details are available on the ROCB Europe web site members' section at <https://rocb-europe.org/contact-points>, for your convenience.

I would like to thank you for your cooperation and once again wish health and safety.

Please accept the assurances of my highest consideration.

**Yours sincerely,**



**Eser ÇENGEL**  
**Director**

CC: WCO Europe Region  
Member Administrations