# REGIONAL OFFICE FOR CAPACITY BUILDING FOR THE WORLD CUSTOMS ORGANIZATION EUROPE REGION

The Regional Office for Capacity Building (ROCB) for the World Customs Organization (WCO) Europe Region exclusively aims at enhancing the capacities of Customs Administrations in paving the way for more secure and simplified customs processes and international trade operations.

ROCB Europe is the 6th and final ROCB that comprises WCO's largest region with its 53 members.

The Office performs its work primarily on the following:

- Developing, managing and monitoring a pool of experts in organizational development and technical Customs matters;
- Identifying common issues amongst the Members in the implementation of new initiatives and providing seminars, workshops, or direct consultancy to address them;
- Seeking opportunities to establish development projects;
- Evaluating the developmental progress of the Members at regular intervals, for both confirming progress and identifying further development requirements;
- Coordinating the activities of the Training Centers in the region;
- Identifying training needs at a strategic level.

### **ROCB Europe**

rocb-europe.org

Natig Aliyev str, 4-a AZ1025, Baku, Republic of Azerbaijan Phone: (+994 12) 464-31-34/35 Fax: (+994 12) 464-31-36







REGIONAL OFFICE FOR CAPACITY BUILDING FOR THE WORLD CUSTOMS ORGANIZATION EUROPE REGION

**Enhancing capacities for better customs services.** 

rocb-europe.org

#### WORLD CUSTOMS ORGANIZATION

**REGIONAL OFFICES FOR CAPACITY BUILDING** 

The World Customs Organization (WCO), established in 1952 as the Customs Co-operation Council (CCC), is an independent intergovernmental body whose mission is to enhance the effectiveness and efficiency of Customs administrations.

Today, the WCO represents Customs administrations the globe that collectively process approximately 98% of world trade. As the global center of Customs expertise, the WCO is the only international organization with competence in Customs matters and can rightly call itself the voice of the international Customs community.

As a forum for dialogue and exchange of experiences between national Customs delegates, the WCO offers its Members a range of Conventions and other international instruments, as well as technical assistance and training services provided either directly by the Secretariat, or with its participation.



## **WCO Mission Statement**

The WCO provides leadership, guidance and support to Customs administrations to secure and facilitate legitimate trade, realize revenues, protect society and build capacity.

**World Customs Organization** 

http://wcoomd.org

Rue du Marché, 30 B-1210 Brussels Belgium

Phone: +32 (0)2 209 92 11 Fax: +32 (0)2 209 92 62

The Regional Offices for Capacity Building (ROCBs) are the cornerstone of the Region's approach to capacity building as laid out in its Capacity Building Strategy.

Their mission is to assist member Customs administrations with their capacity building programs at regional level by helping them:

- to identify more accurate capacity building needs and possible solutions;
- to enhance the coordination of capacity building activities with regional members and the WCO Secretariat;
- to monitor projects;
- to improve networking with donor agencies and relevant organizations;
- to use resources more cost-effectively; and
- to coordinate the use and implementation of WCO tools and practices in the Region.

#### **REGIONAL TRAINING CENTERS**

Regional Training Centers constitute one of the key components of the regional approach. Forming virtually independent and autonomous entities, the regions are best placed to identify and respond to their Members' training needs. This type of training, which is broader in scope than that offered to individual countries, makes it possible to pool and optimize resources in a single region.

