



## REGIONAL OFFICE FOR CAPACITY BUILDING FOR THE WORLD CUSTOMS ORGANIZATION EUROPE REGION

### FOUNDATIONS

The Regional Office for Capacity Building (ROCB) for the World Customs Organization (WCO) Europe Region was officially opened on October 17, 2011 in Baku, Azerbaijan.

Operational  
since 2011

### OBJECTIVE

Enhancing  
capacities

The Regional Office for Capacity Building for the World Customs Organization Europe Region exclusively aims at enhancing the capacities of Customs Administrations in paving the way for more secure and simplified international trade operations.

### COVERAGE

ROCB Europe comprises WCO's largest region with its 53 members out of 182 total.

53  
Members

### FOCUS AREAS

Planning  
&  
Coordinating

Capacity  
Building

Developing  
Partnerships

- Planning and coordinating Customs Capacity Building activities;
- Developing staff to be able to support Members with organizational development;
- Supporting the implementation of international standards for Customs and trade reflected in the WCO instruments;
- Establishing projects in individual Members of economic regions;
- Coordinating the activities of the Regional Training Centers;
- Developing , promoting and maintaining partnership with key regional stakeholders.



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### RESPONSIBILITIES

ROCB Europe aims at supporting Member Customs Administrations to better provide services by:

- Developing, managing and monitoring a pool of experts in organizational development and technical Customs matters;
- Identifying common issues amongst the Members in the implementation of new initiatives and providing seminars, workshops, or direct consultancy to address them;
- Seeking opportunities to establish development projects;
- Evaluating the developmental progress of the Members at regular intervals, for both confirming progress and identifying further development requirements;
- Coordinating the activities of the Training Centers in the region;
- Identifying training needs at a strategic level.



### FACILITIES

ROCB Europe premises includes the following:

- Fully equipped conference hall (53 seats with mics);
- Computer lab with 20 working stations;
- 2 equipped training classes (30 seats each);
- Cafeteria as well as equipped kitchen;
- Parking garage.

These facilities are to be rented by organizations and companies for a variety of conferences, business meetings and activities.

World Customs Organization, the customs administrations as well as the State Customs Committee and other government agencies of the Republic of Azerbaijan use the premises of the Regional Office at no charge.

### ROCB Europe

<http://rocb-europe.org>

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